

Team Worksheet Instruction

The following handouts reflect the eight short-term recommendations from the Judicial Council 2005 Public Trust and Confidence report. In the next 10 minutes teams or groups at each court location will complete the attached worksheet.

The Team Worksheet is divided into 'Accomplishments,' 'Higher Standards,' and 'Actions.'

Group activity instructions if led by a Training Coordinator

Depending on the size of the group, give one (no more than two) recommendation to a group of participants. An ideal number of the participants in each group might be 4 to 5 members. In small groups, participants should consider what their court is doing or aspires to do to address the recommendation(s).

Group activity instructions if not led by a Training Coordinator

Divide the large group into small groups of 4 to 5 members and take one or two of the team worksheets to work on. In small groups, participants should consider what their court is doing or aspires to do to address the recommendation(s).

Return completed Team Worksheet by fax to the number at the bottom of form

Team Worksheet
Recommendation #1

Improve court user satisfaction in the family, juvenile, and traffic courts.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

Please fax to (415) 557-1137 or (415) 557-1138

Team Worksheet
Recommendation #2

Improve and enhance the courts' use of the Internet for disseminating information and conducting court business.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Team Worksheet
Recommendation #3

Reduce case delays and continuances.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Team Worksheet
Recommendation #4

Emphasize quality service to court users in all court staff and judicial officer training programs; include an emphasis on procedural fairness, observance of code, and rules of court, and appropriate applications of court orders in judicial officer training.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Team Worksheet
Recommendation #5

Leverage jury service and other venues of contact with the public as a means of educating the public about the courts.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Team Worksheet

Recommendation #6

Revive community-focused court planning.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Team Worksheet
Recommendation #7

Increase the availability of affordable legal representation.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from your current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Team Worksheet
Recommendation #8

Expand services to non-English-speaking court users.

Accomplishments: Court Name_____

List the successes and accomplishments the court can already claim in response to this recommendation. What have we already done?

Higher Standards

Establish new, higher standards in response to this recommendation. What higher standard should the court be working towards?

Actions

Identify the actions or specific steps needed to get from our current accomplishments to the higher standards. To bridge the gap between what we are doing and going the extra mile, what specific steps should the court take?

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Broadcast Fax Form



To:

Fr:

Su: Public Trust & Confidence Broadcast

Question(s):

*Questions not answered during the broadcast will be posted to the COMET site (www2.courtinfo.ca.gov/comet) with our panelists' responses.

Your Training Coordinator has the COMET login and password for you.

Your Role and the Impact it has on Public Trust and Confidence

Evaluation Form

1. How has this broadcast increased your understanding of your impact on the Public's Trust and Confidence? If so, what information did you find most helpful?

2. What questions do you still have?

3. What suggestions do you have for future broadcast topics?

4. Please rate the following broadcast elements of the program

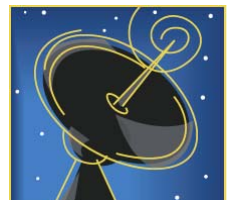
	strongly agree		strongly disagree		
The activity for this course helped me learn the content...	5	4	3	2	1
The course duration was the right length...	5	4	3	2	1
The content of the course was relevant to my work needs...	5	4	3	2	1
If applicable, issues of access and/or bias and stereotypes were appropriately addressed in the course...	5	4	3	2	1

Other comments or suggestions:

Court Name _____ Number of Participants _____

Downlink Site Location: _____
(City)

Remember to check COMET (Court Online Mentoring, Education, and Training) at www.courtinfo.ca.gov/comet for training opportunities, resources and answers to your Frequently Asked Questions. See your local training coordinator for the password.



Please FAX completed form to: Vernell McGee at (415) 865-4335